

## PERFORMANCE

### QUALITY ASPECTS

Efficiency Aspect: How well can your app execute the commands it's been given? How about many commands all at once?

additional restrictions  
and actions to be taken.  
TTD

More houses to visit

## INTERNATIONAL- IZATION

### QUALITY ASPECTS

Usability Aspect: Currency, time zone, language, right-to-left...-  
Can you use your application anywhere in the world?

new route to avoid quarantine zones

different restrictions and  
equipment

## OBSERVABILITY

### QUALITY ASPECTS

Controllability Aspect:  
How well can you see what's actually going on within the product? Can you answer new questions without deploying code?

Not being seen or heard  
in extra PPE

Glasses steaming up

elf and safety

no mask over beard

change to tolerance

## OPERATIONS

### QUALITY ASPECTS

Maintainability Aspect: How easy or hard is it to rectify a problem in production after the product is released?

Elves (if they can catch Covid)

longer hours

furlough

Chimneys - Santa may have added more lbs

covid safe slowing down

## SAFE-GUARD

### QUALITY ASPECTS

Security Aspect: What's keeping the bad guys out?

identifying all the different cultural baddies (e.g. Krampus)

Children at Grottos

Snooping over Zoom

Quarantining presents

## CLARITY

### QUALITY ASPECTS

Usability Aspect: Every function, icon, name or term is ideally immediately clear to the user.

Parents unlawfully claiming that they got the present for their child

clear labels